

CERTIFICATE OF REGISTRATION

Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman Compliance, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

EBSCO Information Services (EIS) EBSCO Industries, Inc.

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification is limited to the information security management system (ISMS) and privacy information management system (PIMS), collectively the Integrated Security and Privacy Management System (ISPMS) that governs all client data under the control or ownership of EBSCO EIS (EBSCO Information Services) and that resides in its in-scope facilities. The scope of the ISPMS includes the assets, technologies, and processes employed by EBSCO EIS within its facilities for processing, management, and delivery of its product to its customers, while concurrently aligned to meet the ISO/IEC 27701:2019 PIMS requirements, control implementation guidance, and additional control set as a PII controller and as a PII processor, and in accordance with the statement of applicability, version 1.9, dated July 14, 2023. The statement of applicability is additionally aligned to meet the control implementation guidance and additional control sets of ISO/IEC 27017:2015 and ISO/IEC 27018:2019. The services within scope of the ISPMS are included on page 2.

which includes the following in-scope location(s) on page 3 of 3

Certificate Number: **1737791-5**

Authorized by:



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Issue Date
November 14, 2023

Original Registration Date
December 8, 2020

Expiration Date
December 6, 2026

Certificate Version
Version 5

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman Compliance, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
4. The information in this document is provided "AS IS", without warranties of any kind. Schellman Compliance, LLC expressly disclaims any representations and warranties, including, without limitation, the implied warranties of merchantability and fitness for a particular purpose.
5. This certificate is the property of Schellman Compliance, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman Compliance, LLC
6. Certificates against the ISO/IEC 27001:2013 version of the standards will expire on October 31, 2025 if not transitioned to the ISO/IEC 27001:2022 version per the IAF MD 26 requirements.

Services within Scope of the EBSCO EIS ISMS

Administration, Configuration and Authentication Services (EBSCOadmin, EBSCO Experience Manager (EEM), EBSCO Configuration Manager (ECM), Central Product Identify Access Management (IAM))	Library Analytics Services(Panorama)
Library Management Systems (FOLIO, Locate)	Global Online Bibliographic Index (GOBI) Library
Library Engagement Services (Library Aware / Novelist)	Journals & e-Package Services (Global Knowledgebase (GKB), EBSCO Publishing Knowledgebase (EPKB))
Discovery and Research Database Services (EBSCO Discovery Service (EDS), EBSCOhost (Ehost), EBSCO Mobile, EDS API)	Electronic Resources Management (Flipster, eBooks, Audiobooks, EBSCOhost Collection Manager (ECM))
Holdings Linking Services (Holdings Manager, Full Text Finder, Publication Finder, HoldingsIQ, LinkIQ, Usage Consolidation)	Clinical Decision Support Services (DynaMed Decisions / myHealthDecisions)
EBSCO Learning (LearningExpress (LEX), Accel5)	Health Knowledge Products (DynaMed, DynaMedex, Dynamic Health)
Library Website Creation Services (STACKS)	EBSCO Health (CINAHL, Patient Education Reference Center, Nursing Reference Center, Nursing Reference Center Plus)

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In-Scope Location(s)

Location	Function / Role
10 Estes Street Ipswich, Massachusetts 01938 United States of America	Main Location of the ISMS Private Cloud Data Center and Main Campus for EBSCO Information Services, Development, and Operations
10509 81 Avenue Suite 302 Edmonton, Alberta T6E 1X7 Canada	Office Facility Development and Operations
500 7th Avenue New York, New York 10018 United States of America	Office Facility Development and Operations
2800 Meridian Parkway Suite 100 Durham, North Carolina 27713 United States of America	Office Facility Development and Operations
5724 US-280 Birmingham, Alabama 35242 United States of America	Office Facility Private Cloud Data Center Development and Operations
999 Maple Street Contoocook, New Hampshire 03229 United States of America	Office Facility Private Cloud Data Center Development and Operations
200 Portland Street Boston, Massachusetts 02114 United States of America	Co-Location Hosted Data Center Facility
East Tower 1509 Wilson Terrace Glendale, California, 91206 United States of America	Office Facility
6th floor, Civic Center, Silver Street Enfield EN1 3XA United Kingdom	Office Facility Development and Operations
5th Floor, Civic Centre, Castle Hill Avenue Folkestone, Kent CT20 2QY United Kingdom	Office Facility Development and Operations
Unit C, Park 34, Collett Way Didcot, Oxfordshire, OX11 7WB United Kingdom	Office Facility Development and Operations

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