

Metadb Options

for EBSCO FOLIO

Feature	Metadb Essentials	Metadb Advanced	Metadb Enterprise
Operation Hours	8 hours per day, 5 days per week	12 hours per day, 5 days per week	24 hours per day, 7 days per week
Historical Retention	3 years	5 years	10 years
System Upgrades	With FOLIO releases	With FOLIO releases	With Metadb releases
Dry Run Environment	No	No	Yes
Support	Community support	EBSCO Connect - 5-day SLA	EBSCO Connect and Slack - 2-day SLA
Community Bug Fix Deployment	Next major release	Service patch	Service patch
SLA Downtime	No more than 3 business days	No more than 2 business days	No more than 1 business day
Local Tables	No	Permitted	Permitted
Price	\$3,000 per year (USD)	\$5,250 per year (USD)	\$65,000 per year (USD)



Custom queries can be created by EBSCO per request for additional professional services costs



Training is provided by the Metadb community



Local tables refer to the institution's ability to create tables using functions or import data into a local schema in Metadb