

Why Choose

EBSCO Discovery Service (EDS)?

Deliver relevant research results for your users through a fully customizable single-search experience with EDS, an interface designed and informed by user research. Patrons can search the most comprehensive collection of content, including superior indexing from top subject indexes as well as your library collection.

Quality, Depth & Breadth of the Data Being Searched

No other discovery service leverages subject indexing like EDS. EDS provides the most coverage for the top subject index providers, including APA, ATLA, MLA and more. Subject indexes are, in essence, high-quality subject-specific discovery services for their disciplines. Our discovery layer has the most comprehensive full-text searching capabilities of any discovery service, but no discovery service has full-text searching for all academic publishers. This makes prioritizing subject indexing much more important.

Search Engine Sophistication

EDS has no bias towards content providers. We prioritize matching subject headings from a controlled vocabulary. EDS relevance ranking algorithm can do everything that other discovery vendors offer, but no other discovery service can replicate how EDS leverages metadata to provide the most relevant results for your end users.

Options for Authentication & Linking to Full Text

The authentication process is seamless and provides direct and automatic linking to full text PDFs.

Intuitive Interface Features

User testing from a vastly knowledgeable UX team ensures a top quality, modern interface. Several UI features are recently updated that includes enhanced video results, research starter placards and auto-complete features.

Level of Integration & Customization

The EBSCO Knowledge Base automatically adds new content to your holdings, effortlessly expanding your collection with new resources. There are seamless integrations with learning management systems (Blackboard, Canvas, D2L, Moodle, Schoology). Additionally, integrations with Libguides, chat services, and content spotlight placards from outside sources.

Qualifications of & Commitment by Service Staff

We have 40 librarians that offer tailored support across multiple disciplines, such as technical field service engineers, authentication services team, implementation project managers and multilingual technical support. Our team has various levels and years of library experience working with EDS and our customers to ensure continued success.

