BookChat

Book suggestions and **reading advice on the spot.**

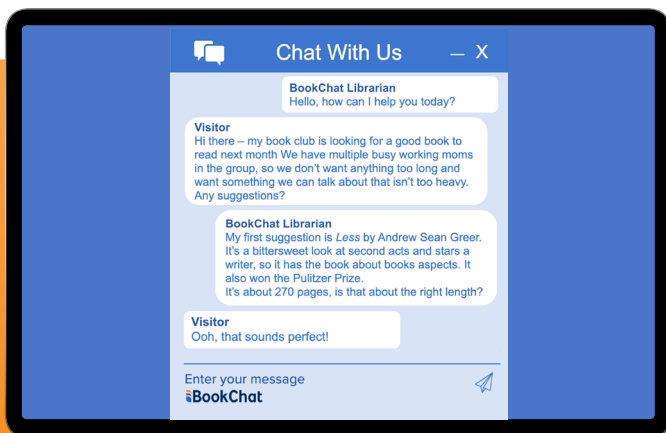### BookChat is here for both library staff and patrons

Libraries always aim to give patrons high-quality readers' advisory but can be short on staff or time. With BookChat, libraries can deliver better customer service and confidently recommend their readers' next favorite read.

Powered by NoveList

Our BookChat Specialists have years of experience working with readers of all ages and across all genres. Their expertise means you'll always get the best help.

Help for everyone

BookChat is online and accessible to both staff and patrons. This useful tool can save everyone time and empowers your patrons to get the help they need.

Fast and easy real-time help

The experts at NoveList (who you know and trust) are familiar with all types of books. Helpful for anyone in a hurry.

Private and low-pressure assistance

BookChat is a quick, text-based way to get an expert recommendation. This is appealing to patrons who are nervous about asking for help or want discreet help.

Help outside operating hours

BookChat is available during days and times when patrons need it most, whether they're inside the library or using your website — even when your library is closed!

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> "Knowledgeable recommendations with an unmistakably human touch. I really felt like I was face-to-face to with a very well-read, intelligent, and professional librarian!"
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> **- From a BookChat user**

Chat With Us — X

BookChat Librarian
Hello, how can I help you today?

Visitor
Hi there – my book club is looking for a good book to read next month We have multiple busy working moms in the group, so we don't want anything too long and want something we can talk about that isn't too heavy. Any suggestions?

BookChat Librarian
My first suggestion is *Less* by Andrew Sean Greer. It's a bittersweet look at second acts and stars a writer, so it has the book about books aspects. It also won the Pulitzer Prize.
It's about 270 pages, is that about the right length?

Visitor
Ooh, that sounds perfect!

Enter your message

BookChat

Sign up for a commitment-free demo at **ebsco.com/novelist/demos.** We'll answer any questions you might have.

(Note: To purchase BookChat, you must have an active NoveList Plus subscription.)

NoveList